



DoLynk Care (Ethernet Switch)

Quick Configuration Manual



Foreword

General

This manual introduces how to configure and use the cloud management functions of devices on DoLink Care app/platform (hereinafter referred to as "the device"). Read carefully before using the device, and keep the manual safe for future reference.

Symbols

The following symbols might appear in the manual.

Symbol	Meaning
 DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
 TIPS	Provides methods to help you solve a problem or save time.
 NOTE	Provides additional information as a supplement to the text.

Revision History

Version	Revision Content	Release Time
V1.1.0	Update the structure.	April 2026
V1.0.0	First release.	March 2025

Privacy Protection Notice

As the device user, you might collect the personal data of individuals such as their names, email addresses, face images, audio and fingerprints. You shall be fully responsible for any activities associated with processing personal data. You commit to comply with your local privacy protection laws and regulations to protect the legitimate rights and interests of individuals, and shall implement measures which are required by applicable law, including but not limited to, providing clear and comprehensive information to individuals before processing their personal data, obtaining consent from individuals when necessary, informing individuals of the existence of the surveillance area, and providing required contact information.

Intelligent Product Usage Statement

Intelligent products utilize AI technology to effectively enhance security. The intelligent recognition and alarm functions of the product might be affected by factors such as environmental lighting,

camera angles, object obstructions, and network delays, potentially leading to false alarms, missed alerts, or response delays. This intelligent product is solely intended to be used as a security assistance tool. The results from performing identification are for reference only and do not constitute absolute guarantee of personal or property safety. Users need to combine these products with necessary physical security measures to enhance overall protection. Except as otherwise provided by laws or in the event of intentional or gross negligence on the part of the company, the company shall not be liable for any losses caused by the aforementioned factors not attributable to the company.

About the Manual

- This manual is provided for general reference only. Discrepancies might exist between the product and this manual, including but not limited to printed, electronic, or any other editions.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. Specifications and documentation are subject to change without prior notice. For the latest versions, as well as legal notices, consult the printed manual, the product webpage, our official website, or scan the QR code to access the electronic edition.
- The manual will be updated as necessary to reflect product changes and applicable legal requirements. These updates will not diminish your statutory rights, nor will they remove or weaken the safety information or essential instructions provided at the time of purchase.
- Although we make every effort to ensure accuracy, errors or deviations in descriptions of functions, operations, or technical data might occur. If there is any uncertainty or controversy, we reserve the right of final explanation.
- All trademarks, registered trademarks and company names referenced in this manual are the property of their respective owners.

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1 Overview

1.1 Introduction

Add the device to the DoLink Care App or DoLink Care web manager, and then you can achieve cloud access and manage the device remotely. Here only introduces the basic operations. For details, see the corresponding user manual.

1.2 Prerequisites

- Power the device on.
- Download the DoLink Care app.

Figure 1-1 QR code for app download



- Add a site on the DoLink Care app. For details, see *DoLink Care User Manual*.
- The device should be on the same local area network (LAN) as the mobile phone and computer and have connected to the Internet.



When adding devices by serial number (SN), there is no need for them to be on the same local area network (LAN) as the mobile phone or computer.

- Tap  on the upper-right corner of the screen to go to the **Help** page, and then view the document on the platform, including user manual, FAQ, and more.

2 Adding the Device on the DoLynk Care App

Procedure

Step 1 Log in to the App.

Step 2 Add devices.

Table 2-1 Add devices

Method	Procedure
By SN	- On the homepage, tap  > QR code. - Scan the QR code to obtain the SN or tap  to enter the SN manually. - Tap the device type and select a site, and then tap Next.  If there is no site, tap , and then select a site. - Enter the device management password, and then tap OK. - Confirm the device name and assigned site, then tap OK.
By EasyConfig	- On the Home page, tap EasyConfig or  > EasyConfig to add devices. - Connect to the Wi-Fi, discover devices, and then activate the devices according to the prompts. - Add the devices to the site.
By IoT Discovery	- On the Site page, select a specific site, and then tap  > IoT Discovery to add the device. - In the pop-up dialog, tap View. - Enter the device password, and then tap Add. - After auto-discovering the device, tap , and then tap OK in the pop-up dialog.

3 Adding the Device on the DoLynk Care Webpage

Procedure

- Step 1** Open the browser and enter <https://care.dolynkcloud.com>, and then press the Enter key.
- Step 2** Enter the email or phone number, and password, and then click **Log in**.
- Step 3** Add devices.

Table 3-1 Add devices

Method	Procedure
By EasyConfig	- Click Easy Config on the console page, and then click Start search.  For first-time use of this feature, click Download to download and install the plug-in as prompted on the page. - In the discover device list, locate the target device and click LAN Searching. - Activate the device: Enter the device user name, set and confirm the device password, enter the email, and then click OK. - Select the device, and then select sites to add the devices.
By adding SN	- Click Network on the Console page. - Click Add Device > Add SN. - Enter the device name, SN, and device password. - Click OK.
By importing in batches	- Click Network on the Console page. - Click Add Device > Batch Import. - Click Download Template, complete the device information based on the template, and then select the site for the device. - Click Upload File to upload the configured file. - Click OK.
By IoT discovery	- Click Network on the Console page. - Click Add Device > IoT discovery. - Enter the device password, and then click Add. - After auto-discovering the device, click , and then click OK in the pop-up dialog.

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