

Hik-ProConnect

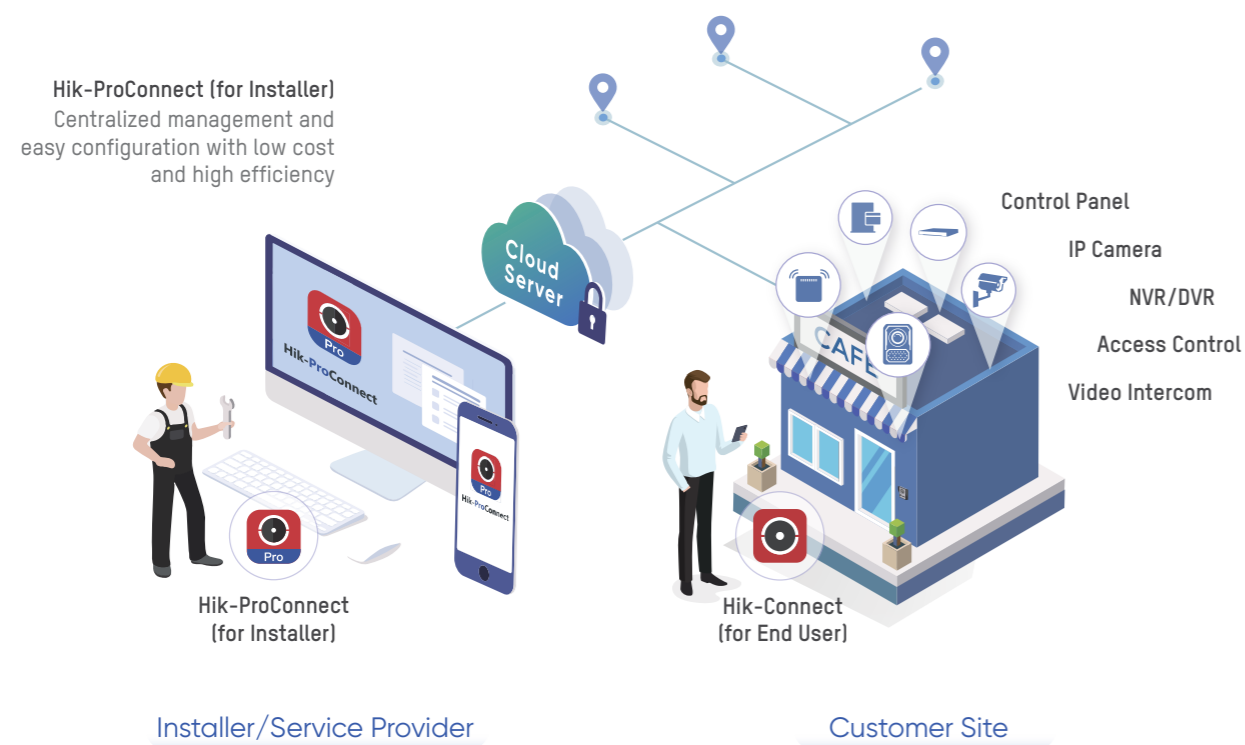
Convergent security service solution

Energize your business
with *added efficiency*
and *peace of mind*



WHAT IS HIK-PROCONNECT?

Hik-ProConnect is a convergent, cloud-based security solution that helps manage services for your customers and expand your business by subscription offers.



AS A SECURITY BUSINESS TOOL, HIK-PROCONNECT:

Enables remote maintenance, proactive status monitoring and services to enhance your efficiency

Remote system operation and maintenance helps you proactively identify site issues and resolve most of them even before your customers notice. It helps create a more efficient workflow, enable you provide quality services to your customers, and reduce site visits.

Addresses your customer needs with converged physical security devices

Hik-ProConnect allows various Hikvision devices to converge and work together as one system. Once unified, you can configure versatile device linkage rules tailored to your customer's requirements, such as, intercom calls and intrusion or access events with video verification. What's more, your customers can manage all devices with a single mobile application!

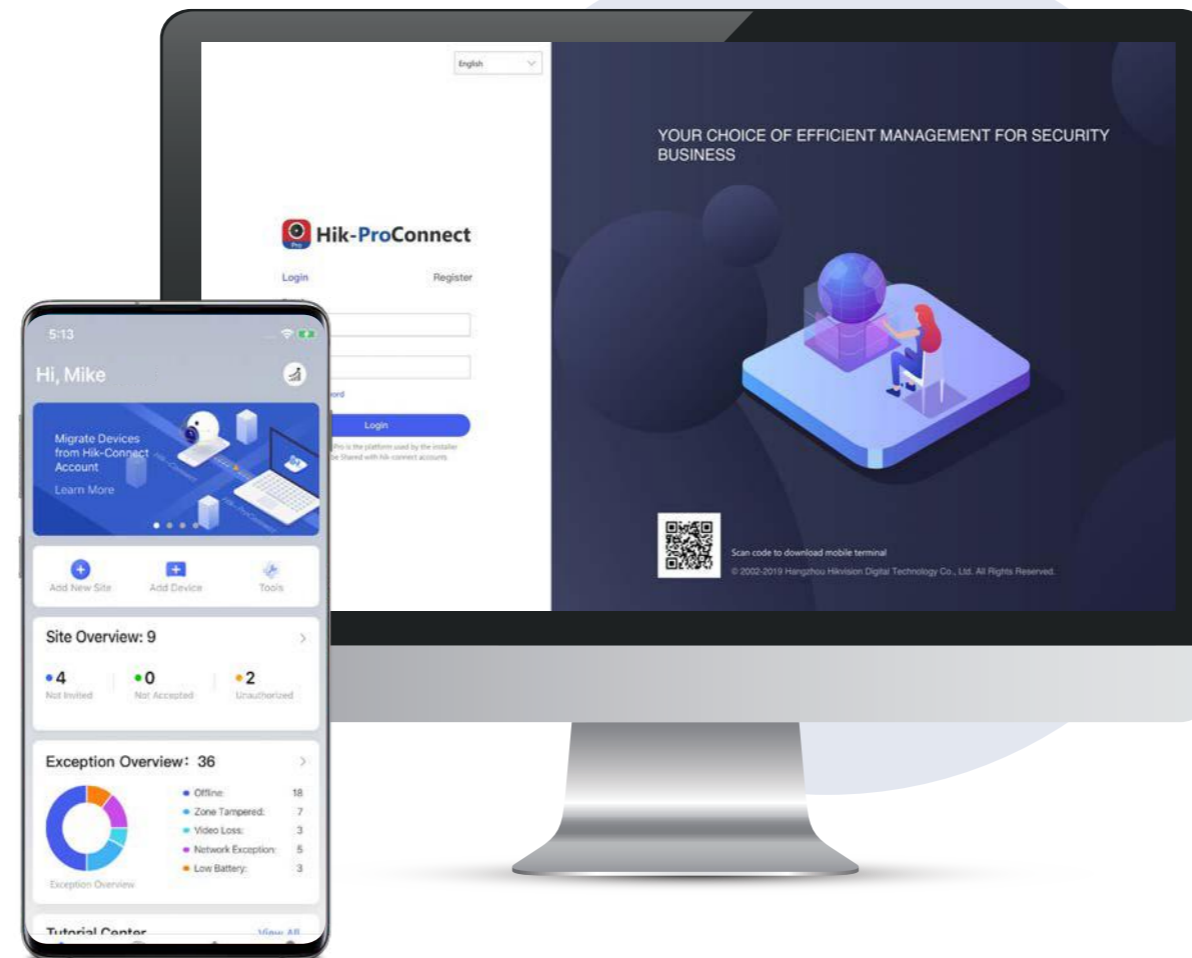
Expands your business by creating subscription plans for recurring revenue

In a proactive and more professional way, Hik-ProConnect allows you to offer subscription packages to your customers. With reliable system convergence, you can customize services to each customer and expand conventional video and alarm sales and services into areas such as access control, intercoms, and smart doorbells. What's more, you can expand your business in the future as the platform expands and enjoy benefits such as cloud storage.

SOLUTION FEATURES

Remote System Management and Health Monitoring

- Instant notification through the Hik-ProConnect portal, mobile app, or by email of device failure or communications loss, hard disk abnormality, and low battery status. Anomaly logs will be reserved for 7 days for easy review.
- Remote device parameter configuration is also supported, for example, enabling you to adjust video parameters and configure VCA rules, so as to reduce on-site maintenance.
- The health status of all authorized devices will be automatically refreshed every 30 minutes or less. Manual refresh is also supported.
- System Dashboard displays health status and problem areas by category, enabling you to find and resolve problems in a timely and efficient manner.



Reduced Installation Time

- A unified web portal supports adding devices in batches and quickly configures device parameters.
- The brand-new Hik-ProConnect app supports your on-site installation of video and alarm devices without the need of a laptop.
- You can add and configure devices and ask for customers' authorization remotely via Hik-ProConnect app, optimizing and shortening the delivery process.
- Cloud P2P technology is available for quicker, easier setup without traditional port forwarding.

Flexible Linkage Across Devices

Flexible linkage rules among various Hikvision devices, including cameras, recorders, security control panel, access control and video intercom devices, and doorbells, can be customized according to customers' specific needs, enabling you to flexibly set rules for event types, time schedules and triggered actions. End users can get notifications and view events with video clips via Hik-Connect app.

*Tips: The version of the Hik-Connect app mentioned in this brochure should be V.4.0 or above.



- ▶ The NVR starts to capture and record videos
- ▶ Preset of speed dome is activated
- ▶ The specified door closes
- ▶ The siren sends alert signal
- ▶ Event video is pushed to end users via Hik-Connect



Smart home

- Privacy mask on video is triggered for privacy's sake – Camera's intrusion detection is disarmed – Owners return and disarm the alarm system via Hik-Connect **Return Home**
- Privacy mask on video is turned off – Camera's intrusion detection is armed – Owners leave home – manually arm the alarm system **Leave Home**
- Video is pushed to end users via Hik-Connect – DVR and cameras start recording and capturing images – Visitor calling – via video intercom devices or doorbells **Visitor Coming**

Employee and Permission Management

You can also rely on Hik-ProConnect to improve management efficiency within your organization. The admin account is able to create sub-accounts to manage multiple sites at once, enabling better business workflow and internal management.



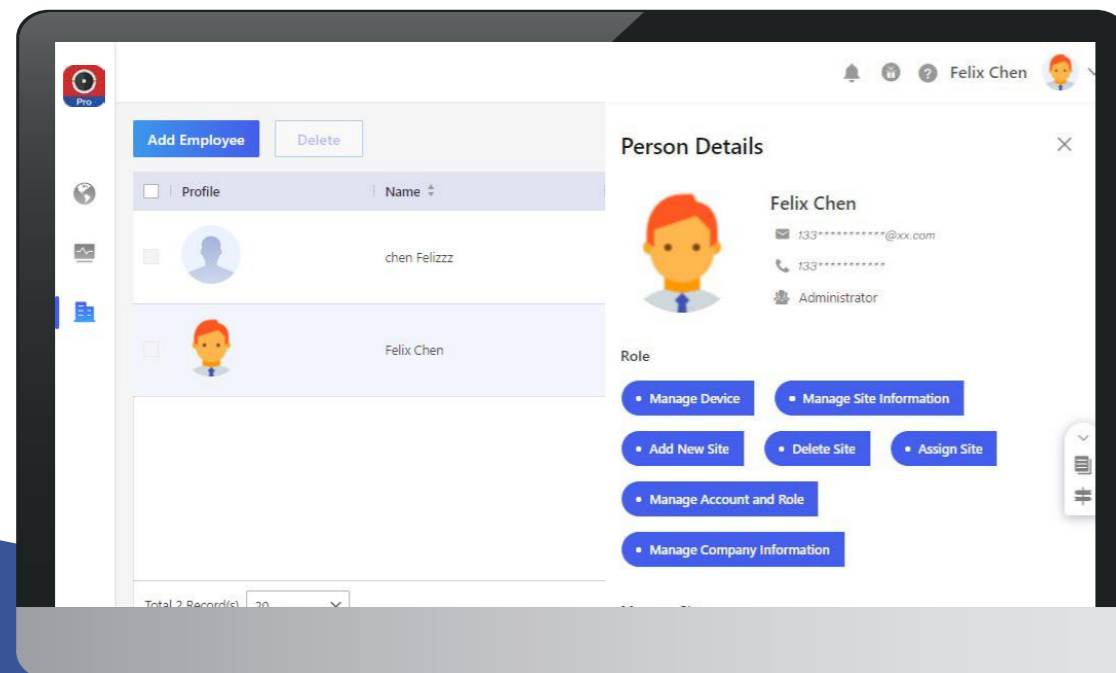
- Using account management on Hik-ProConnect, you can customize permissions and distribute to technicians and employees as needed – administrators or site managers, for example.



- Specific permissions include device management, site information management, adding or deleting sites, site assignment, account and role management, company information management, and more.



- An up to 90-day operation log is available to easily trace historical operations.

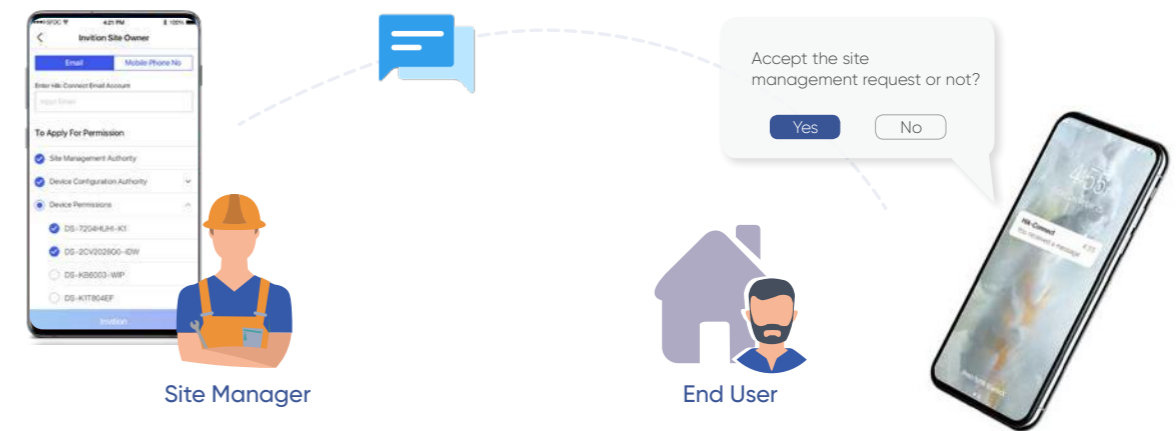


Customer Authorization for Site Management

After installation, you will need to apply for site management with your customers and configure access permissions, which protects customers' privacy and meets GDPR requirements.

- Via email or mobile message, you can invite customers to install the Hik-Connect app and accept your site management request with specified permissions, such as site information management, device configuration, device live view and preview, etc.

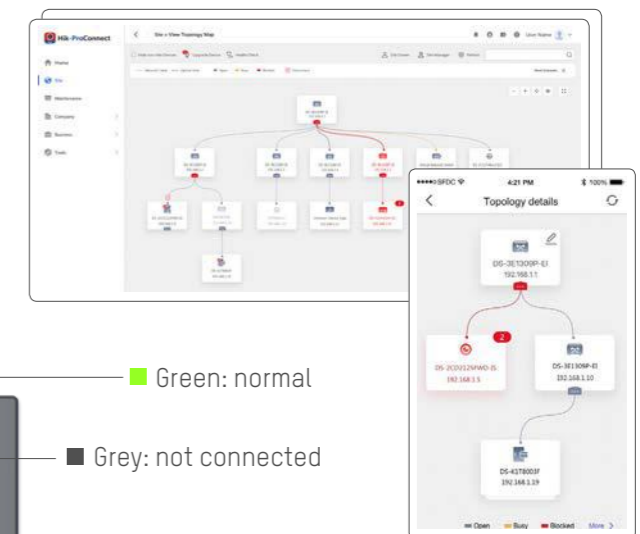
- Customers can choose to accept your request on their Hik-Connect app; they can also change your access permissions.



Visualized Network Topology

With Hik-ProConnect and Hikvision's smart managed switches, you will enjoy visual management of on-site networks remotely, get alarm notifications in a timely manner, and improve maintenance efficiency.

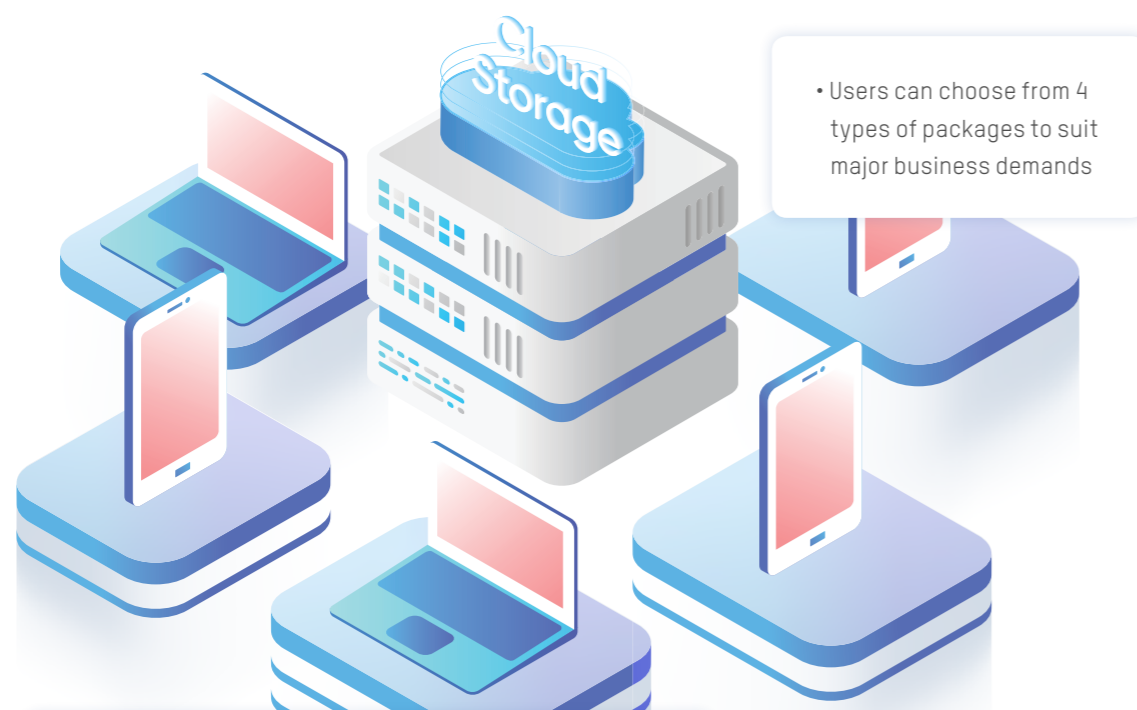
- Create centralized and visualized management of all Hikvision IP devices and network conditions
- Efficient, any-time network health status check-in
- Real-time alarm notifications will appear on the topology when there is an issues with the network or a device, so you can resolve it as quickly as possible



Value-added Services

Value-added services enable you to provide a wider range of services to your customers to increase value and boost your business.

- Video is always safely stored and backed up on the cloud. End-users can play back or download videos from anywhere using mobile devices, even when the devices go offline or the storage device breaks down



- Businesses can expand with recurring revenue
 - * Please note, the Hik-ProConnect Box is needed for cloud storage service. Please contact your local distributor if needed.

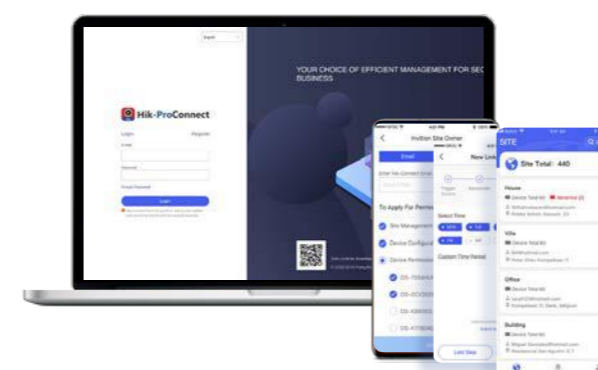
More value-added services are on their way as our platform continues to expand – like cloud attendance and cloud access control.

Hosted Service

- With more secured Cloud P2P technology, Hikvision devices can get connected in most network environments and connect with software via cloud, with no need for static IP, DDNS service or port forwarding, reducing your cost.
- Hosted service is highly flexible and scalable, so your upfront fees can be minimized and you can easily expand the system when you have more sites up and running.
- Cloud-based software keeps your customers always up-to-date with the latest features and system enhancements.



INTUITIVE WEB INTERFACE & MOBILE APP



- Centralized site and device management
- Add devices by scanning QR code or inputting serial number
- Batch configuration tool and Setup Wizard
- Device health monitoring with dashboard and report
- Abnormal device notification for instant response
- Multiple languages supported

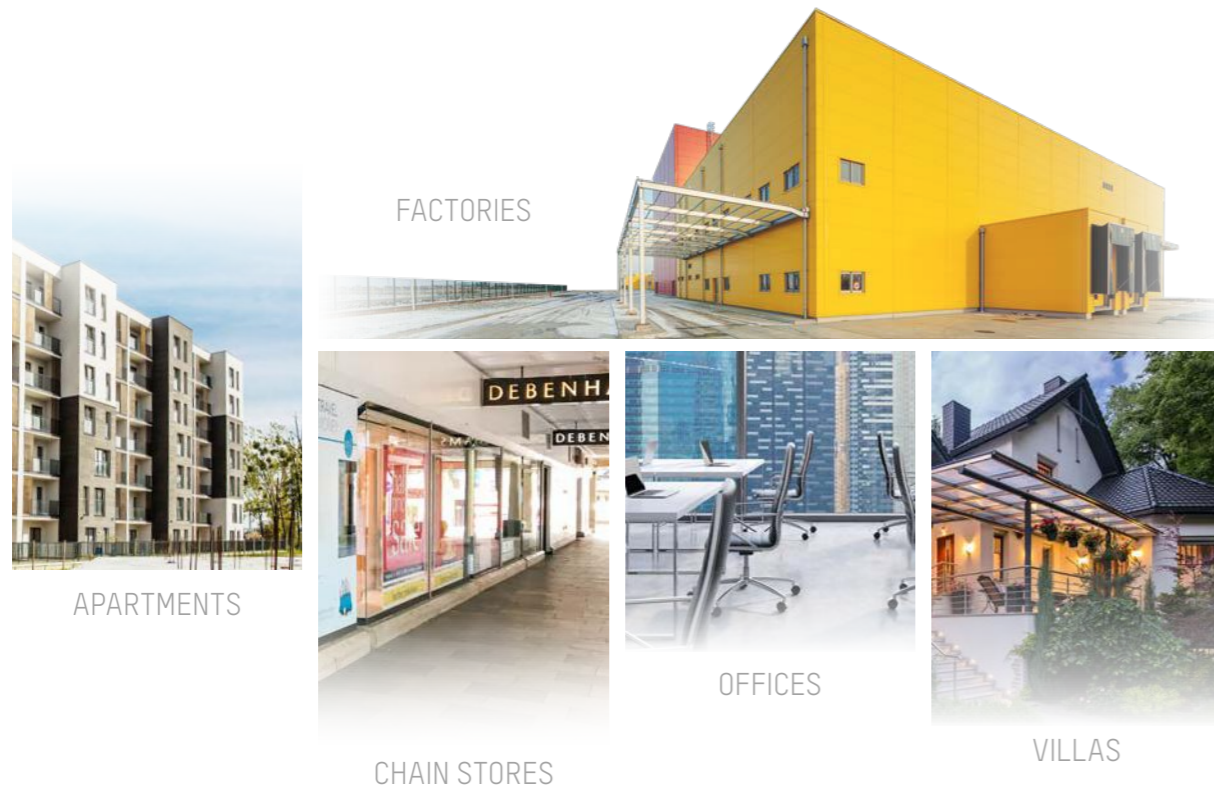
CONVERGED SECURITY DEVICES

Allows various Hikvision devices to converge and work together as one system



TYPICAL SCENARIOS

Hik-ProConnect is an ideal solution for businesses and residential customers to apply various devices, and manage single or multi-site locations using one login.



GUARANTEED SYSTEM SECURITY

Hik-ProConnect employs industry-leading standards and protocols for maximum security and reliability. More than that, it incorporates a highly functional design, user agreements, and interface notifications to keep your customers informed and better protect their privacy.

Security standards and protocols:

- TLS protocol for private and secure data transmission
- User-defined AES encryption key for stream encryption
- Secure Hash algorithm on cloud for password protection

Powered by EZVIZ Cloud Platform, which is certified with CSA Star, ISO 29151, and ISO 27001, and is compliant with SOC2.

Hosted by Amazon Web Service (AWS) with full redundancy, network boundary protection and operation system protection.

Customer privacy protection:

- Both you and your customers can customize access permissions via portal or app settings as needed, which means customer sites will be managed remotely with explicit consent and authorization.





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(for Installer)

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the **app**



Visit Hik-ProConnect website
portal via below URL :
www.hik-proconnect.com



Hik-Connect
(for End User)

Scan and download
the **app**